

Odor Removal Fast Track Carpet Odor Removal Guide

This guide focuses on those odors mostly found in carpet cleaning situations which include but are not limited to urine, meat, fish, blood, body fluids and protein based spots and spills.

Level of Tolerance

Determine the customer's level of tolerance. If cost is an issue, then you may elect to perform a surface treatment, or sub surface treatment only. If complete odor removal is all that is acceptable, then complete restoration may be necessary. Some customers do not want to replace one odor with another, they want to remove odor from the area entirely.

Bio-Modifier System Pleasant Residual Deodorization

SURFACE TREATMENT

- 1 Locate the area needing treatment.
- 2 Apply a heavy spray of **Bio-Modifier** to area.
- 3 Clean the carpet as normal.
- 4 Apply a light spray of **Bio-Modifier**



Bio-Modifier
Produces multiple enzymes to digest odors at the source quickly and effectively.

SUB-SURFACE TREATMENT

- 1 Locate the area needing treatment.
- 2 Saturate area with **Bio-Modifier** down to the pad. Extract with **Water Claw**.
- 3 Clean the carpet as normal.
- 4 Apply a moderate spray of **Bio-Modifier** over the affected area.



COMPLETE RESTORATION

For complete restoration procedures, attend a Fast Track or IICRC Odor Control Class. Contact your local Bridgepoint Distributor for class schedules.

Hydrocide System No Residual Fragrance

SURFACE TREATMENT

- 1 Locate the area needing treatment.
- 2 Apply a heavy spray of **Hydrocide** mixed at 8 ounces per 1 gallon of water.
- 3 Clean the carpet as normal.
- 4 Apply a light spray of previously diluted **Hydrocide**.



Hydrocide
Contains an odor neutralizer that binds to and absorbs odors no matter what the source.

SUB-SURFACE TREATMENT

- 1 Locate the area needing treatment.
- 2 Saturate area with 8 ounces of **Hydrocide** per gallon of water. Extract with **Water Claw**. Repeat as necessary.
- 3 Clean the carpet as normal.
- 4 Apply a moderate spray of previously diluted **Hydrocide** over the affected area.



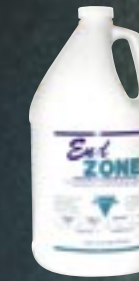
Local Bridgepoint Distributor



Bridgepoint CARPET CLEANING System



Zone Perfect



End Zone



Flex



White Lightning



Point Blue



Maxim



Citrus Solv



Traffic Slam



Fab Set

Residential

A Use for: All 5th generation nylon and other synthetic fibers. For Olefin, use formula "C".

PRESPRAY

1 part **Zone Perfect** to 32 parts hot water
1 oz. **Citrus Solv** to each gallon of RTU **Zone Perfect**

EXTRACT

End Zone
Portable: 2 - 4 ounces per 5 gallon water
Truckmount: 1 quart per 5 gallon water
Point Blue (for extra-heavy soil)
Portable: 2 oz. per 5 gallon water
Truckmount: 3 cups per 5 gallon water

B Use for: Wool, berbers, light-colored and carpets with brownout potential.

PRESPRAY

1 part **Zone Perfect** to 32 parts hot water
1 oz. **Citrus Solv** to each gallon of RTU **Zone Perfect**

EXTRACT

End Zone
Portable: 2 - 4 ounces per 5 gallon water
Truckmount: 1 quart per 5 gallon water

C Use for: Olefin (polypropylene), and olefin blends, olefin berber.

PRESPRAY

1 part **Traffic Slam** to 32 parts hot water
For extreme soil dilute 1 to 24
1 oz. **Boost All** per gal. hot water (mix this first with hot water then add **Traffic Slam**)

EXTRACT

Fab Set
Portable: 4 ounces per gallon water
Truckmount: 1 qt. per 5 gal. water (meter high)

FOR EXTRA HEAVY SOIL

End Zone
Portable: 2 - 4 ounces per 5 gallon water
Truckmount: 1 qt. per 5 gal. water

Commercial

D Use for: Medium to heavy soil.

PRESPRAY

1 part **Flex** to 8 parts hot water

EXTRACT

White Lightning
Portable: 2 ounces per 5 gallon water
Truckmount: 3 cups per 5 gallon water

E Use for: Very heavy soil and grease

PRESPRAY

1 part **Flex** to 8 parts hot water
2 oz. **Citrus Solv** to each gallon of RTU **Flex**

EXTRACT

White Lightning
Portable: 2 ounces per 5 gallon water
Truckmount: 3 cups per 5 gallon water

F Use for: Olefin (polypropylene), and olefin blends, olefin berber.

Note: This is the same as formula "C", residential olefin.

PRESPRAY

1 part **Traffic Slam** to 32 parts hot water
For extreme soil dilute 1 to 24
1 oz. **Boost All** per gal. hot water (mix this first w/ hot water then add **Traffic Slam**)

EXTRACT

Fab Set
Portable: 4 ounces per gallon water
Truckmount: 1 qt. per 5 gal. water (meter high)

FOR EXTRA HEAVY SOIL

End Zone
Portable: 2 - 4 ounces per 5 gallon water
Truckmount: 1 qt. per 5 gal. water

IMPORTANT FOR ALL CATEGORIES

- To increase efficiency use the HydroForce Injection Sprayer to apply pre-sprays. HydroForce directions are found on the pre-spray container.
- Always apply **Maxim Protector** to enhance soil and stain resistance and profitability.
- Use **Air King Air Movers** to reduce drying times.

Resources

Jumpstart Carpet Cleaning Technician Training Module

- Narrated PowerPoint based presentation with embedded example and supporting videos
- Interactive quizzes to measure learning
- Spanish and English versions included.



Contact Information

Bridgepoint Systems 542 W. Confluence Ave., S.L.C., UT 84123
801-261-1282 Toll Free Customer Service: 1-800-794-7425

interlinksupply
Interlink Supply 1-800-660-5803 www.interlinksupply.com

Encapsulation

Commercial Carpet Maintenance Procedures



Procedure

- 1 Pre-vacuum the area to be cleaned to remove excess soil.
- 2 Mix one part **Encapuclean** with sixteen parts water (8 oz. solution with one gallon of water) into your pump-up or electric pressure sprayer.
- 3 Apply the ready-to-use solution as a mist in a consistent overlapping pattern. Use more solution only in heavily soiled areas.
- 4 Agitate the **Encapuclean** into the carpet with a counter-rotating cylindrical brush agitation machine, a shampoo brush, or a pre-moistened microfiber bonnet pad.
- 5 Allow the cleaning solution to completely dry. Use an **Air King** air mover to reduce drying times.
- 6 Vacuum the carpet thoroughly.
- 7 For ongoing maintenance programs consider Bridgepoint **Encapuclean** with **Maxim** which provides the carpet with enhanced soil resistant protection and replenishes the stain resistance of commercial nylon carpet.



Spot and Stain Removal Chart



A. Water-Based Spots (Food & Beverage)

- If spot is water-based, such as: chocolate, ketchup, sauces, etc.
- ↓
- Apply **Avenge**
- ↓
- If spot persists... Apply **Protein Spotter**
- ↓
- If stain remains, go to Advanced Stain Removal, System 1



B. Coffee, Tea, Urine, Feces

- Apply T.C.U.
- ↓
- If spot persists... Apply **Avenge**
- ↓
- If stain remains, go to Advanced Stain Removal, System 1 for coffee and tea.
- ↓
- Go to Advanced Stain Removal, System 2 for urine.



C. Grease or Oil-Based

- If spot is grease or oil-based, such as: salad dressing, cosmetics, tar, etc.
- ↓
- Apply **All Solv** or **Solvent Clean**
- ↓
- If spot persists... Apply **P.I.G.**
- ↓
- Apply **Solvent Clean**
- ↓
- If stain remains, go to Advanced Stain Removal, System 2



Procedures for successful spot removal and stain treatment

- 1 Inspect to determine the source of the spot.
- 2 Test the carpet or fabric being treated with all spotting solutions that may be used for colorfastness before application.
- 3 Apply the spotting solution to the affected area sparingly and agitate the spotting solution with your spotting spatula.
- 4 Tamp the spotting solution (never rub) into the fibers using a tamping brush and a clean, absorbent white towel.
- 5 Allow the spotting solution adequate dwell time (usually two to three minutes).
- 6 Extract or blot the affected area with water to remove the spot and the spotting solution.

D. Unknown

- If spot is unidentifiable:
- ↓
- Apply **All Solv** or **Solvent Clean**
- ↓
- If spot persists... Apply **Avenge**
- ↓
- If stain remains, go to Advanced Stain Removal 2



E. Gum

- If spot is gum:
- ↓
- Apply **Gel Break**
- ↓
- If spot persists... Blot with **Citrus Solv**



F. Rust

- If spot is rust:
- ↓
- Apply **T-Rust**
- ↓
- Extract with water



G. Ink

- If spot is ink:
- ↓
- Apply **P.I.G.**
- ↓
- Repeat to remove any remaining color pigment.
- ↓
- Apply **All Solv**
- ↓
- Apply **Avenge**
- ↓
- If stain remains, go to Advanced Stain Removal System 2

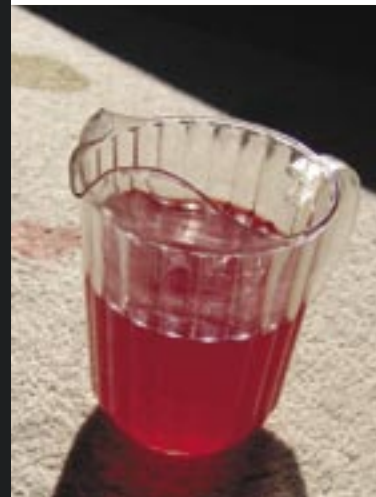


Advanced Stain Removal



System 1

- If source material is something you eat or drink (except mustard)
- 1 Using water only, rinse spot free of any other chemical from previous spotting attempts.
 - 2 Mix in one pint of very hot water, 2 ounces **Protein Spotter** and 1 ounce **Coffee Stain Remover**. Shake vigorously.
 - 3 Pretest carpet/fabric for colorfastness.
 - 4 Spray the mixture you just made directly onto staining dye.
 - 5 Apply steam from a vapor steamer for one to two minutes, or longer if needed. Pay careful attention to area being treated and watch for color change. Note: (You may use a slightly damp white cotton towel and an iron as heat source if steamer is unavailable. Check periodically for color change)
 - 6 Extract treated area.
 - 7 Repeat steps as necessary.
 - 8 Discard unused product.



System 2

- If source material is something you would not eat or drink (but to include mustard)
- 1 Using water only, rinse spot free of any other chemical from previous spotting attempts.
 - 2 In a trigger sprayer, mix, equal parts of **Protein Spotter** and **Urine Stain Remover**.
 - 3 Pretest carpet/fabric for colorfastness
 - 4 Spray mixture directly onto staining dye and allow time to dwell. The stain will typically disappear within a few hours.
 - 5 Apply steam from a vapor steamer for one to two minutes, or longer if needed. Pay careful attention to area being treated and watch for color change.
 - 6 Extract treated area.
 - 7 Discard unused product.
- Note:** You may use a slightly damp white cotton towel and an iron as heat source if steamer is unavailable. Check periodically for color change.
- Note:** To increase chances of success for mustard, allow black light to shine directly on affected area for several hours.



Resources

Bridgepoint Spotting Kit



Amazing **SoftSide** bag with rigid bottom and easy-carry shoulder strap.

This Kit Contains necessary tools, spotting solutions, as well as the Laminated Spotting Guide.



Spot and Stain Removal Technician Training Module

- Narrated Power-Point based presentation with embedded example and supporting videos
- Complete manuals
- Interactive quizzes to measure learning
- Spanish and English versions included.

