

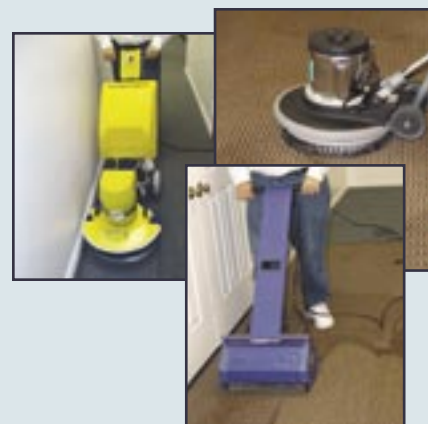
# Encapsulation

## Commercial Carpet Maintenance Procedures



### Procedure

- 1 Pre-vacuum the area to be cleaned to remove excess soil.
- 2 Mix one part **Encapuclean** with sixteen parts water (8 oz. solution with one gallon of water) into your pump-up or electric pressure sprayer.
- 3 Apply the ready-to-use solution as a mist in a consistent overlapping pattern. Use more solution only in heavily soiled areas.
- 4 Agitate the **Encapuclean** into the carpet with a counter-rotating cylindrical brush agitation machine, a shampoo brush, or a pre-moistened microfiber bonnet pad.
- 5 Allow the cleaning solution to completely dry. Use an **Air King** air mover to reduce drying times.
- 6 Vacuum the carpet thoroughly.
- 7 For ongoing maintenance programs consider Bridgepoint **Encapuclean** with **Maxim** which provides the carpet with enhanced soil resistant protection and replenishes the stain resistance of commercial nylon carpet.



# Spot and Stain Removal Chart



### A. Water-Based Spots (Food & Beverage)

- If spot is water-based, such as: chocolate, ketchup, sauces, etc.
- ↓
- Apply **Avenge**
- ↓
- If spot persists... Apply **Protein Spotter**
- ↓
- If stain remains, go to Advanced Stain Removal, System 1



### B. Coffee, Tea, Urine, Feces

- Apply T.C.U.
- ↓
- If spot persists... Apply **Avenge**
- ↓
- If stain remains, go to Advanced Stain Removal, System 1 for coffee and tea.
- ↓
- Go to Advanced Stain Removal, System 2 for urine.



### C. Grease or Oil-Based

- If spot is grease or oil-based, such as: salad dressing, cosmetics, tar, etc.
- ↓
- Apply **All Solv** or **Solvent Clean**
- ↓
- If spot persists... Apply **P.I.G.**
- ↓
- Apply **Solvent Clean**
- ↓
- If stain remains, go to Advanced Stain Removal, System 2



### Procedures for successful spot removal and stain treatment

- 1 Inspect to determine the source of the spot.
- 2 Test the carpet or fabric being treated with all spotting solutions that may be used for colorfastness before application.
- 3 Apply the spotting solution to the affected area sparingly and agitate the spotting solution with your spotting spatula.
- 4 Tamp the spotting solution (never rub) into the fibers using a tamping brush and a clean, absorbent white towel.
- 5 Allow the spotting solution adequate dwell time (usually two to three minutes).
- 6 Extract or blot the affected area with water to remove the spot and the spotting solution.

### D. Unknown

- If spot is unidentifiable:
- ↓
- Apply **All Solv** or **Solvent Clean**
- ↓
- If spot persists... Apply **Avenge**
- ↓
- If stain remains, go to Advanced Stain Removal 2



### E. Gum

- If spot is gum:
- ↓
- Apply **Gel Break**
- ↓
- If spot persists... Blot with **Citrus Solv**



### F. Rust

- If spot is rust:
- ↓
- Apply **T-Rust**
- ↓
- Extract with water



### G. Ink

- If spot is ink:
- ↓
- Apply **P.I.G.**
- ↓
- Repeat to remove any remaining color pigment.
- ↓
- Apply **All Solv**
- ↓
- Apply **Avenge**
- ↓
- If stain remains, go to Advanced Stain Removal System 2



# Advanced Stain Removal



### System 1

- If source material is something you eat or drink (except mustard)
- 1 Using water only, rinse spot free of any other chemical from previous spotting attempts.
  - 2 Mix in one pint of very hot water, 2 ounces **Protein Spotter** and 1 ounce **Coffee Stain Remover**. Shake vigorously.
  - 3 Pretest carpet/fabric for colorfastness.
  - 4 Spray the mixture you just made directly onto staining dye.
  - 5 Apply steam from a vapor steamer for one to two minutes, or longer if needed. Pay careful attention to area being treated and watch for color change. Note: (You may use a slightly damp white cotton towel and an iron as heat source if steamer is unavailable. Check periodically for color change)
  - 6 Extract treated area.
  - 7 Repeat steps as necessary.
  - 8 Discard unused product.



### System 2

- If source material is something you would not eat or drink (but to include mustard)
- 1 Using water only, rinse spot free of any other chemical from previous spotting attempts.
  - 2 In a trigger sprayer, mix, equal parts of **Protein Spotter** and **Urine Stain Remover**.
  - 3 Pretest carpet/fabric for colorfastness
  - 4 Spray mixture directly onto staining dye and allow time to dwell. The stain will typically disappear within a few hours.
  - 5 Apply steam from a vapor steamer for one to two minutes, or longer if needed. Pay careful attention to area being treated and watch for color change.
  - 6 Extract treated area.
  - 7 Discard unused product.
- Note:** You may use a slightly damp white cotton towel and an iron as heat source if steamer is unavailable. Check periodically for color change.
- Note:** To increase chances of success for mustard, allow black light to shine directly on affected area for several hours.



### Resources

#### Bridgepoint Spotting Kit



Amazing **SoftSide** bag with rigid bottom and easy-carry shoulder strap.

This Kit Contains necessary tools, spotting solutions, as well as the Laminated Spotting Guide.



#### Spot and Stain Removal Technician Training Module

- Narrated Power-Point based presentation with embedded example and supporting videos
- Complete manuals
- Interactive quizzes to measure learning
- Spanish and English versions included.

